

KOENIG & BAUER

Services

Koenig & Bauer Coding



we're on it.



# We live „Made in Germany“

For more than 45 years we have been developing and manufacturing high quality coding technology products at our site in Veitshöchheim, Germany. Our focus is on first-class quality, outstanding performance and all this in combination with unbeatable reliability. We're on it.

Reliability without compromises.  
**Services**  
with an outstanding  
price-performance ratio.

"We create trust" –

The mission statement of our company that you can rely on. We also support you after the purchase of a coding system so that you can count on perfect marking and coding and your operational reliability is guaranteed at all times.

Koenig & Bauer Coding has an international service and engineering team. With many years of experience and extensive know-how, we meet your individual requirements to ensure the quality of your production.

We are happy to pass our know-how on to you. Training courses tailored specifically to meet your needs makes the handling of your coding system easier and consequently you gain

**> 20%**  
**productivity**

You safeguard your production with our inexpensive service contracts individually tailored to suit your needs. Regular, preventive maintenance carried out by our specialists achieves

**availability**  
**> 99%**

We support clearly calculable follow-up costs. Due to the lowest consumption of operating resources on the market, you obtain a

**savings potential**  
**> 27%**

**The availability of your equipment is important to you?**

Focus on your core business because the service contracts are individually tailored to suit your needs. We take care of the maintenance of your coding equipment, precisely and predictably for you. Your printer runs smoothly and reliably – absolute availability.

**You want to act as quickly as possible in the event of an emergency?**

Our specialists are happy to pass their know-how on to you. We teach you in various training courses how to act as quickly as possible in the event of an emergency or carry out maintenance independently. Intensive training gives you the skills to respond quickly and to avoid unplanned downtimes.

# In a nutshell.

**You expect predictable costs?**

We send you an offer for a framework agreement for your operating resources, spare parts or services. You therefore receive a fixed price for your calculation and always have everything available at the right time.

**You need a customised solution?**

We offer everything you need from a single source. Our competent engineers have comprehensive, long-term expertise – including in specialised designs. Your individual needs are our focus, from the development to the integration in your systems.

**You have global requirements?**

We offer you a competent service and engineering team worldwide. Our international organisation receives outstanding ratings in our customer surveys for its handling of globally networked applications.

**Rent or buy?**

We offer sophisticated financing solutions as an alternative to buying. Cost-effective rental concepts with or without services or pay-per-code models, including operating resources, are kind to your budget.



## Training

A rapid response is needed in the event of an emergency, especially while production is still ongoing. We are aware of this and are happy to share our knowledge with you. We teach you in our training courses how to be able to carry out maintenance independently or intervene at short notice in the event of problems. This minimises operator errors and thereby maximises the service life of your coding system.

In short: Invest in a training course and save on service costs.

Training content	"USER"	"OPERATE"	"CUSTOMISED"
Design, function and operation	✓	✓	+
Commissioning and maintenance (basic)	✓	✓	+
Commissioning and maintenance (expert)		✓	+
Pigmented and special inks		✓	+
Individual focal points			+
Description	Operation	Maintenance and repairs	Select individual modules









# Services at a glance

## Services

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- Service contracts
- Training courses
- Framework contracts
- Warranty extension
- Financing
- Visual Customer Support
- PLC technicians
- VDE measurement
- FAT/SAT/CAT
- Laser protection officer/classification

Are you interested in our services?  
We look forward to receiving your enquiry because we are only satisfied when you are satisfied.

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